1. An accepted deadline for a project approaches. However, the project manager realizes only 75% percent of the work has been completed. The project manager then issues a change request.

What should the change request authorize?

A. Additional resources using the contingency fund
B. Escalation approval to use contingency funding
C. Team overtime to meet schedule
D. **Corrective action based on causes**

2. The project manager develops a process improvement plan to encourage continuous process improvement during the life of the project. Which of the following is a valid tool or technique to assist the project manager to assure the success of the process improvement plan?

A. Change control system
B. **Process analysis**
C. Benchmarking
D. Configuration management system

3. The project manager meets with the project team to review lessons learned from previous projects. In what activity is the team involved?

A. Performance management
B. Scope identification
C. **Risk identification**
D. Project team status meeting