



PMI Publication Quizzes Frequently Asked Questions (FAQ)

General

1. What are PMI Publication Quizzes?

PMI Publication Quizzes are based on PMI-published articles and papers available in the PMI.org Marketplace. Customers purchase the quiz together with one or two related articles and papers. Credential holders will read the article(s) and must complete a short quiz to earn PDUs. PMI volunteers work in conjunction with the PMI Professional Development Group to create the quizzes.

2. Who can take the PMI Publication Quizzes?

PMI members, student members, non-member credential holders and non-credential holders may take quizzes.

3. How much do the PMI Publication Quizzes cost?

The cost is US\$25.00 per PDU for student members and non-members and US\$15.00 per PDU for members.

4. Can I earn CEUs for PMI Publication Quizzes?

No, PMI Publication Quizzes do not earn CEUs.

5. How long do I have to complete a PMI Publication Quiz?

You have one year from the date of quiz purchase to successfully complete your quizzes.

6. Can I purchase PMI Publication Quizzes while in my suspension year?

Yes.

7. Where do the articles come from?

Articles and papers used for PMI Publication Quizzes come from PMI's monthly member magazine, *PM Network*®, its quarterly journal, *Project Management Journal*®, and PMI Global Congress and Research Conference papers.

8. What is the process for PMI Publication Quizzes?

To see a summary of the process for PMI Publication Quizzes, click on the “Instructions for Quizzes” button on the My Quizzes page or the PMI Publication Quizzes home page. For detailed instructions, go to <https://www.pmi.org/Help/default.htm>. Click on the “PMI Marketplace Instructions” and then “How to Purchase PMI Publication Quizzes”.

9. Who do I call if I have questions about accessing the quiz and article(s)?

Contact PMI Customer Care at +1-610-356-4600 option 8 or customercare@pmi.org.

10. What are the minimum system requirements?

The System Requirements for PMI Publication Quizzes (PPQ) are listed below. There is also a System Compatibility Check on the My Quizzes page which can be used to determine whether your computer meets the minimum requirements.

Browser:

Windows Internet Explorer 6.x—7.0; Firefox® 2.0—2.0.0.13, 2.0—2.0.0.14; Mozilla 1.6—1.713; Safari 3.0—3.1.1

Internet Connection:

Minimum 56k connection speed

Memory:

Minimum 128 MB RAM, 256 MB RAM for Macintosh

Operating System:

32-bit Microsoft® Windows®; SUSE Linux 9.0—10.1; openSUSE 10.2, 10.3; Mac OS X 10.4, 10.5

Processor:

Pentium 400 MHz CPU, G3 for Macintosh

Screen Resolution:

800 x 600 with 16-bit color

Registration

11. Are there any prerequisites for the PMI Publication Quizzes?

There are no prerequisites other than to read the article prior to taking the quiz.

12. Where can I purchase a PMI Publication Quiz?

PMI Publication Quizzes are available in four places on the PMI.org.

1. Career Development – Click on the Career Development tab / PMI Training and Events / Learn about PMI Publication Quizzes.
2. Marketplace – Click on the Marketplace tab and then PMI Publication Quizzes on the left-hand navigation.
3. Marketplace Search – Enter PMI Publication Quizzes in the Search bar at the top of the page.
4. Resources – Click on the Resources tab and expand the Publications link on the left hand navigation. Click on PMI Publication Quizzes.

13. Do I have to be a credential holder to purchase a PMI Publication Quiz?

No, a PMI credential is not required to take a PMI Publication Quiz, however, only PMP[®], PgMP[®], PMI-RMP[®] & PMI-SP[®] credential holders can earn PDUs.

14. Do I have to purchase the article separately?

No, the article(s) are included in the price of the quiz.

15. Can I purchase a membership at the same time I purchase a quiz?

Yes, you can purchase membership in Marketplace at the same time as a PMI Publication Quiz. The membership discount will be applied to quizzes purchased along with the membership, but not to previously purchased Marketplace products.

16. I already purchased an article that is associated with a quiz, can I take the quiz?

While articles can be purchased separately in Marketplace, those articles cannot be used to take a quiz and earn PDUs. To earn PDUs, you must purchase the quiz. The articles that you must read to take the quiz are included with the quiz.

Functionality

17. How soon will I have access to quiz and articles once they are purchased?

You may access the quiz immediately after purchase. To access your quizzes, go to *My PMI > Access Online Products and Tools > Access Your Publication Quizzes*. Please be patient as delivery of your article and quiz may take a few minutes.

18. How do I access my article?

You may access your article from you're My Quizzes page, available from *My PMI > Access Online Products and Tools > Access Your Publication Quizzes*. Click on the article name to open the article.

19. Where can I access the quiz after purchase?

Links to your purchased quizzes are available from the My Quizzes page, a new link available from *My PMI > Access Online Products and Tools > Access your Publication Quizzes*.

20. Can I bookmark the My Quiz page?

Yes, you can bookmark the My Quizzes page and add it to your favorites. You will be asked for your PMI login and password prior to entering the page.

21. Are there any times when the quizzes are not available?

Yes, the quizzes will be unavailable on Wednesdays 1am – 2 am EST and on Sundays 1pm – 3pm EST due to maintenance.

22. Why do some quizzes have two articles?

One PDU equates to one hour of learning. In some cases it requires two articles to equate to one hour of learning. Since the quiz covers both articles, you should read both articles prior to starting the quiz.

23. Will translated quizzes be available?

Quizzes are only available in English.

24. Is it an open article quiz?

Yes, you may reference the article during the quiz.

25. Can I print or download the article and/or quiz?

You can print or download the article but you cannot print or download the quiz.

26. Can I access the quiz after I pass it?

No, once you pass a quiz or do not pass the quiz after three attempts, the link to the quiz is no longer active.

Notifications / Quiz Status

27. How do I determine the status of my quiz?

Your My Quiz page, available from *My PMI > Access Online Products and Tools > Access Your Publication Quizzes*, displays the status of your quizzes. For example, a quiz with the status of Purchased is newly purchased, giving you three attempts to pass.

28. What is the Show Details link?

Click on Show Details to see the information for your quiz including your quiz status, purchase date and expiration date. This section also contains the links for your article, the quiz and the certificate.

29. What is the Display feature on the My Quizzes page?

The Display feature allows you to filter your quizzes by status (e.g. purchased, passed, unavailable). To Display all quizzes, click on All.

30. Are there any notification emails for PMI Publication Quizzes?

Yes, there are several email notifications for the quizzes:

- Order Confirmation – An order confirmation email will be sent to your email address on file after each purchase (donotreply@pmi.org). This email will contain a link to your quiz.
- Quiz Completion and Certificate – A completion email will be sent to your email address on file after passing a quiz (customercare@pmi.org). This email will contain a link to your certificate.

Reminder notifications will be sent at 90, 60 and 30 days prior to the expiration of your quizzes (customercare@pmi.org). These emails will contain a link to your quiz.

Certificate

31. Will I receive a certificate?

Once you pass the quiz, the Download Certificate link for that quiz will become active. You may download or print your certificate.

32. How soon after passing the quiz can I access the certificate?

You may access your completion certificate immediately after passing your quiz. After passing your quiz, close the quiz window and return to you're my Quizzes page *My PMI > Access Online Products and Tools > Access Your Publication Quizzes*. You will need to click on the Update Quiz Status to activate your certificate (this may take up to two minutes). The link to Download Certificate should become active.

33. Where is the certificate located and how do I obtain a copy for my records?

You may access the certificate from you're My Quizzes page, available from *My PMI > Access Online Products and Tools > Access Your Publication Quizzes*. The certificate is available only in PDF format. You may print the certificate and download a copy to store electronically.

34. Can I print or download the certificate?

Yes, you can print or download the certificate.

35. Is there a minimum passing score?

You must score at least 70 percent to pass the quiz to earn PDUs.

36. Where do I see my scores for the PMI Publication Quizzes?

The quiz will alert you whether an answer is correct or incorrect after you answer each question. At the end of the quiz you will receive a final score for the entire quiz.

- If you have passed the quiz, close the quiz window and return to you're my Quizzes page. You will need to click on the Update Quiz Status to activate your certificate (this may take up to two minutes).

- If you have not successfully completed the quiz, close the quiz window and return to you're My Quiz Page. You will need to click Take Quiz link to re-take the quiz.

37. How many attempts do I have to take a quiz?

You have three attempts to take the quiz.

38. What happens if I don't pass the quiz?

You may purchase the quiz a second time if you do not pass in three attempts.

PDU

39. What PDUs can I earn from PMI Publication Quizzes?

If you pass a quiz, you can earn Category 3 PDUs for the PMP[®], PgMP[®], PMI-RMP[®] and PMI-SP[®] credentials. Each quiz will list the credentials to which the PDUs can be applied after passing the quiz.

40. How many PMI Publication Quizzes can I take for during my CCR cycle?

You may take one-third of the total PDUs required for your credential during your CCR cycle.

41. Why is there a one-third limit on PDUs for PMI Publication Quizzes?

PMI encourages its credential holders to explore a broad range of PDU-earning opportunities in order to gain knowledge that will help them build and advance their careers. By limiting PMI Publication Quizzes to one-third of the PDUs needed per three-year CCR cycle, credential holders can experience a variety of learning experiences (for example: seminars, classroom courses, online learning, live events and volunteer activities) offered by PMI, PMI Communities or its Registered Education Providers.

42. How do I claim PDUs from the PMI Publication Quizzes?

You will need to submit a claim following standard PDU claim submission procedures on the Continuing Certification Requirements System (CCRS). This site is located at www.PMI.org/CCRS. The information needed for your claim is located on your certificate which is located on you're My Quizzes page (My PMI / Access Online Products and Tools / Access your Publication Quizzes). The first 4 digits of the Program # are the Provider ID and the remaining digits are the Activity #. Claim your PDUs under Category 3 – R.E.P Provider Program / Component Event.

Trouble Shooting

43. I cannot locate my quiz, where is it located?

You may access your quizzes from you're My Quiz Page, available at *My PMI > Access Online Products and Tools > Access Your Publication Quizzes*. You may also book mark this page / add this page to your favorites.

44. I clicked on the Take Quiz button but my quiz won't open. What can I do?

First, check to make sure that your pop-up blocker is turned off. Second, if you are accessing the quiz from work, there may be a firewall preventing the quiz from opening. Try accessing the quiz from your home. Lastly, check to make sure that your computer has the minimum systems requirements. Click Systems Compatibility Check to determine whether your computer meets the minimum requirements. If the quiz still does not open, contact PMI Customer Care at +1-610-356-4600 option 8 or customercare@pmi.org.

45. What happens if I exit a quiz before completion?

If you exit the quiz prior to completion, your score / responses will not be saved. In addition, this will count as one of your three attempts.

46. My quiz has a status of Unavailable, what does this mean?

If you have not successfully completed your quiz after three attempts, your status will change to Unavailable and your links will not be active. You will need to re-purchase the quiz if you want to re-take the quiz.

Please note that opening and closing the quiz without fully completing the quiz will count as an attempt. Please allow yourself enough time to complete the quiz.

This status may also be caused if you are having difficulty opening the quiz. If this is the case, please contact PMI Customer Care at +1-610-356-4600 option 8 or customercare@pmi.org. When system issues occur, Customer Care can assist you with accessing your quiz and re-setting your attempts.