



PMI®

MONTHLY TALKS



PHI

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So you think you know the “code”?

Gretta Kelzi

Agenda

- ▶ Meet the "Code"
- ▶ Tools for practitioners
- ▶ Self assessment/Awareness
- ▶ Hands-on group activity



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About A Leader

Exemplary leaders know that if they want to gain commitment and achieve the highest standards, they must be models of the behavior they expect of others.
Leaders model the way. J. Kouzes



The leader is responsible for the set of ethics or norms that govern the behavior of the people in the organization.
Leaders set the moral tone. W. Bennis

Do You Remember Seeing This?

Terms and Conditions

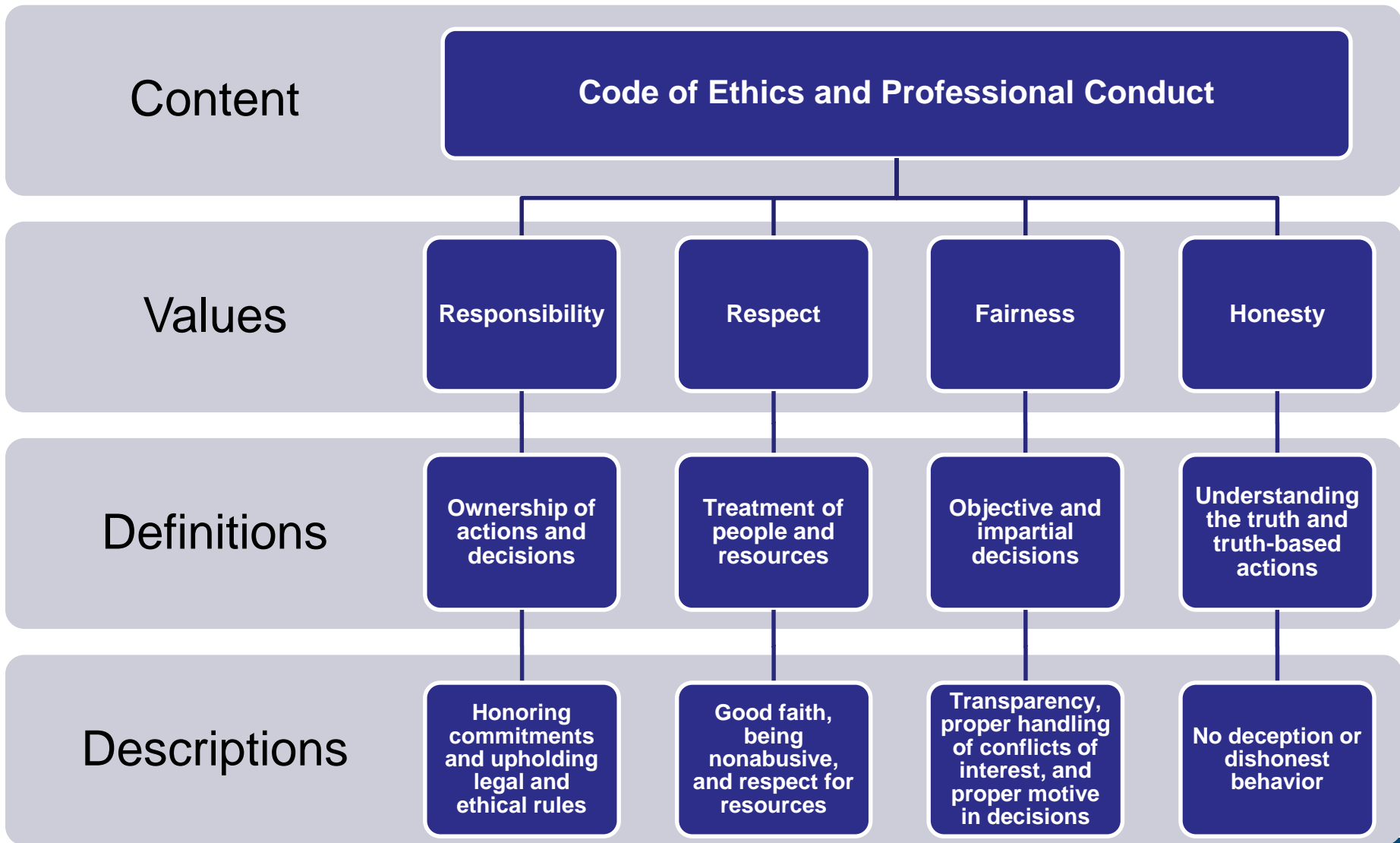
I would like to be included in third party mailing lists (optional).

I agree with the terms and conditions in the **PMI Code of Ethics and Professional Conduct** and the **PMI Conflict Resolution Procedures**.

Covers:


- All PMI members
- All PMI certification holders
- All PMI volunteers (including nonmember volunteers)
- All applicants for a PMI Certification

Overview of the Code



PMI Code of Ethics & Professional Conduct

Responsibility is our duty to **take ownership** for the decisions we make or fail to make, the actions we take or fail to take, and the consequences that result.



Respect is our duty to **show a high regard** for ourselves, others, and the resources entrusted to us. Resources entrusted to us may include people, money, reputation, the safety of others, and natural or environmental resources.

Fairness is our duty to **make decisions and act impartially and objectively**. Our conduct must be free from competing self interest, prejudice, and favoritism.

Honesty is our duty to **understand** the truth and **act** in a truthful manner both in our communications and in our conduct.



Why the Code Is Important

- Increased visibility of our profession
- Increased importance of successful business efforts, which are underscored by good ethical behaviors
- Increased importance of leadership in project environments
- Ethical choices:
 - Diminish risk
 - Advance positive results
 - Increase trust
 - Determine long-term success
 - Build reputations



PMI Resources

- Code of Ethics and Professional Conduct
- Ethical Decision-Making Framework (EDMF)
- Ethics Toolkit
- Articles, webinars, discussions, and other resources available on [ProjectManagement.com](https://www.pmi.org/projectmanagement.com) under the ethics practice area
- Ethics Complaint and Review Process

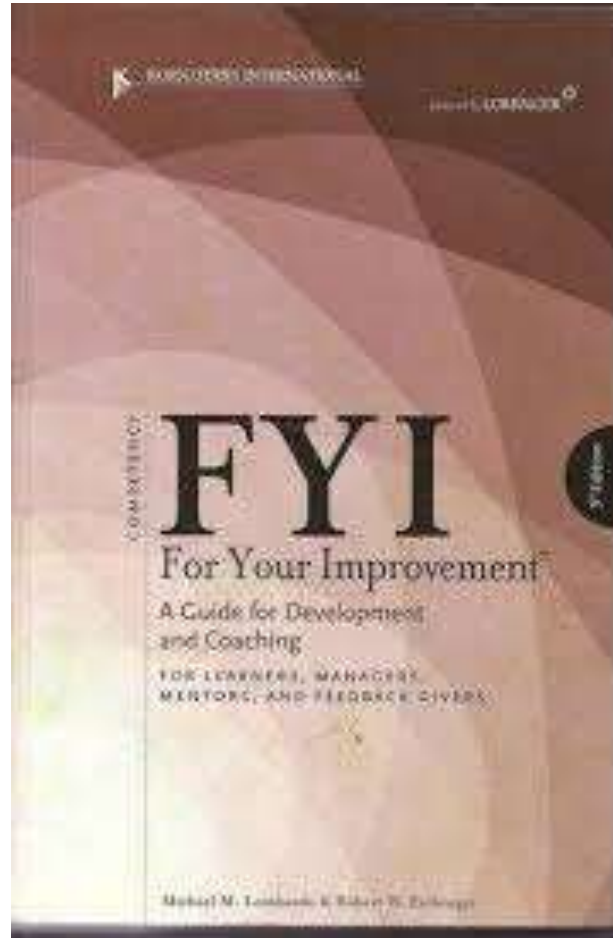


Ethics Self Assessment

The Ethics Self-Assessment can help you identify:

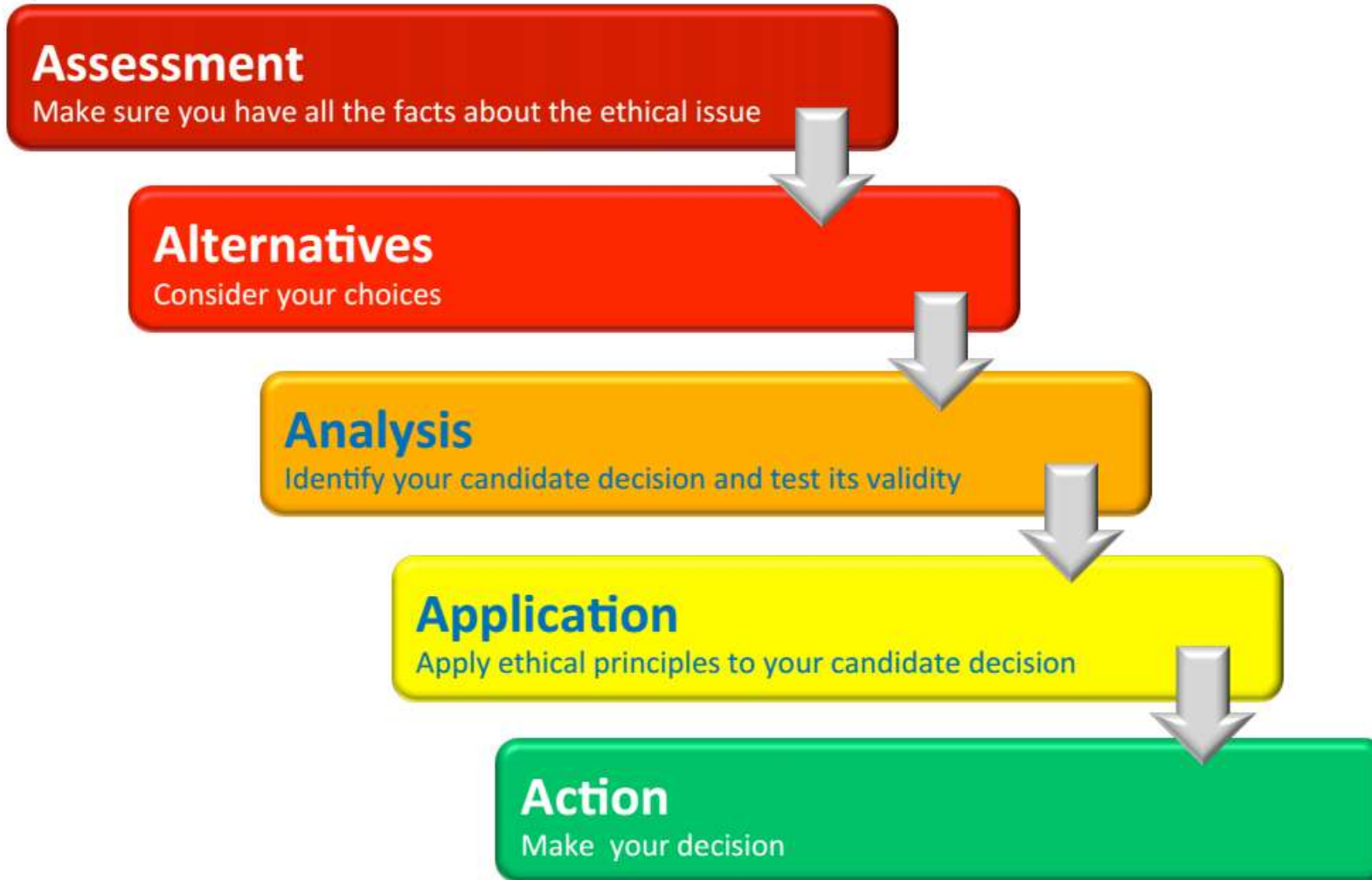
- Areas in which you are on strong ethical ground
- Areas that you may wish to examine, including the basis for your responses;
- Opportunities for further reflection.





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Ethical Decision Making Framework



Ethical Decision Making Framework

Case

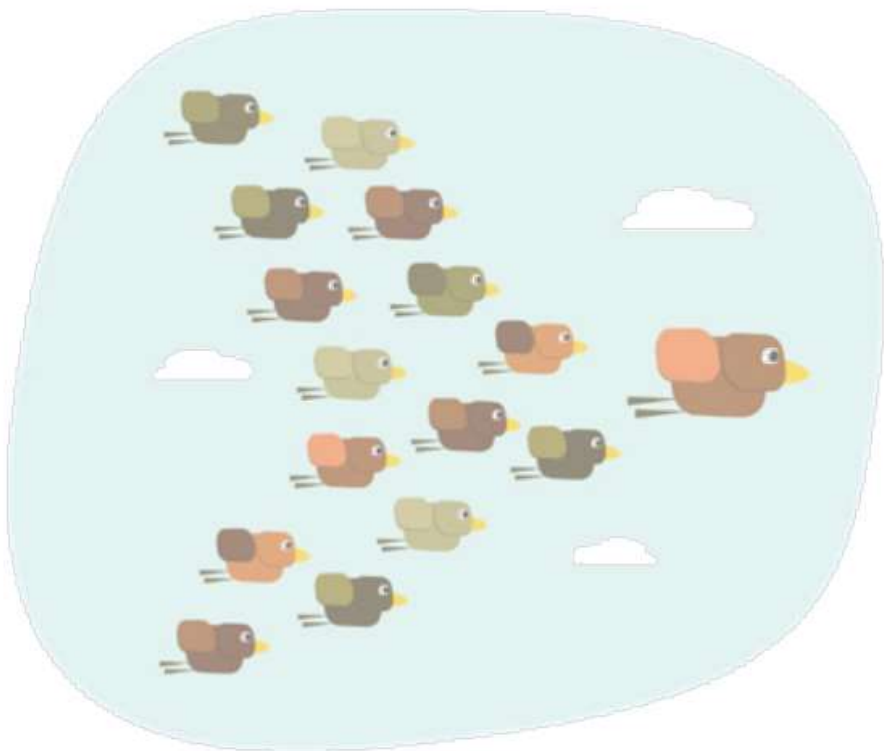


- Andy works in a temporary job as a project manager in a small training and consulting company that is run by his boss, Sarah. Since business is growing fast, due in part to Sarah's effective use of potential client lists, Andy is increasingly hopeful that his job will become permanent.
- Andy and Sarah each have a PMP certification and serve as volunteers at the local Project Management Institute chapter. Sarah's volunteer role at the chapter includes responsibility for membership where she has used her communication and marketing skills to help increase the chapter membership significantly.
- After only ten months of volunteering at the PMI chapter, Sarah reports that her growing business workload precludes her from continuing in her volunteer role. She withdraws from her volunteer role with the recommendation for Andy to take over her role; the chapter leadership accepts her recommendation.
- In his new volunteer role Andy discovers that the chapter's membership list is strikingly similar to the potential client lists that Sarah had been using at work. Andy suspects that the chapter and work lists might be related – or the same.

Dilemma

- Describe the dilemma presented.
- List the facts you consider relevant to clarify the situation.
- List the significant options and prioritize one.
- Describe the impacts your choice might have.

About A Leader



*It's clear that if people anywhere are to willingly follow someone - whether it be into battle or into the boardroom, the front office or the front lines - they first want to assure themselves that the person is **worthy of their trust.***

J. Kouzes

**So NOW you think
you know the
“Code”?**

Go to menti.com/466318



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THANK YOU

