

PMI Study Hall™ FAQs

What is PMI Study Hall™?

PMI Study Hall™ is a digital desktop and mobile study companion designed by PMI to supplement exam preparation for PMI certifications. It is currently available in English for the PMP® certification. To learn more about the PMP®, please visit: <https://www.pmi.org/certifications/project-management-pmp>

What is the difference between the Study Hall™ Essentials and Plus plans?

You may enroll in either the Essentials or Plus plan but not both. The main difference between the two plans is that Study Hall™ Plus includes everything Study Hall™ Essentials does, plus 3 extra full-length practice exams, 5 extra mini-exams, 50 extra practice questions, and PMP-related webinars.

What are the features?

PMI Study Hall™ features include articles and lessons that dive deep into the three domains of the new PMP® exam; practice questions and mini exams that help you prepare and build endurance for complete practice exams; digital flashcards to solidify your understanding of PMP concepts; interactive games and puzzles that test your knowledge in a fun way; and webinars that give insight into the project management profession.

Study Hall™ Essentials includes:

- 2 full-length practice exams
- 15 mini practice exams
- Personalized Learning Plan
- Case Studies
- Content-based readings
- 200 practice questions
- 200+ Flashcards
- 7 Games and activities

Study Hall™ Plus includes:

- 5 full-length practice exams
- 20 mini practice exams
- Personalized Learning Plan
- Case Studies
- Content-based readings
- 250 practice questions
- 200+ Flashcards
- 7 Games and activities
- Webinars

For a complete list of features not included in the mobile version, please check the Features document on the home page.



How do I access PMI Study Hall™?

Once you have paid for PMI Study Hall™, you will receive a confirmation email.

You can always access Study Hall on your desktop or mobile browser:

1. Visit [PMI.org](https://www.pmi.org) and log into MyPMI.
2. Under the Products and Subscriptions tab, you will see your Study Hall subscription.

How long will I have access?

Your PMI Study Hall™ subscription will grant you 3 months of access from the date of purchase of either the Essentials or Plus plan. Your subscription will auto-renew every 3 months (quarterly) unless you turn off the auto-renew feature before the end of the current 3-month period.

When will I be charged for my subscription?

Your payment method will be charged for the price of your initial product one day before renewal. For example, if your current subscription expires on December 31st, then your subscription will renew on January 1st and you will be charged for an additional three-month period on December 30th unless you turn off the auto-renew feature by December 29th. When you no longer need access to Study Hall™ and to avoid auto-renewal, remember to cancel your subscription in your myPMI account.

How do I opt-in and out of the subscription?

You may toggle the auto-renewal button for Study Hall™ in your myPMI account to opt-in and opt-out of the subscription at any time. When you opt-in, you will receive an email, and continuous access to Study Hall™ that renews and charges quarterly. When you opt-out, you will lose access to your Study Hall™ plan by the end of the cycle. Removing your primary payment method is equivalent to opting out of your subscription. Your subscription will be automatically canceled when you pass the PMP exam and gain your certification, but your access will continue until your plan ends.



Who is the target audience for PMI Study Hall™?

PMI Study Hall™ is great no matter where you are in your PMP® journey. It contains PMP exam-focused content to provide certification candidates with a confidence boost and up-to-date information to give PMP® certificate holders a knowledge refresher.

How many PDUs will I receive from using PMI Study Hall™?

PMI Study Hall™ is a tool designed to help you prepare for your PMP exam and does not provide professional development units (PDUs). You will not receive PDUs for using any of the features in Study Hall™, including the webinars.

Is PMI Study Hall™ enough to pass the exam?

PMI Study Hall™ is intended to refresh your knowledge of project management concepts and familiarize you with the exam content and format. It is not meant to be used on its own for PMP preparation. PMP candidates should always prepare adequately on their own to pass the examination, while using PMI Study Hall™ as a study companion. Please refer to the exam content outline to understand the exam's content.

In what languages will PMI Study Hall™ be available?

PMI Study Hall™ is currently available in English.

Are the practice exams online or in the test center?

All PMI Study Hall™ practice exams are online-based exams.

How long are the practice exams?

The complete PMP Study Hall practice exams each consist of 175 questions and should take about 230 minutes to complete. Be prepared to take the exam in one sitting.



What are the web and mobile browser requirements?

Google Chrome is the recommended browser to use while accessing PMI Study Hall™ on your desktop and phone. It is important to only use Study Hall on one device at a time to avoid sync issues. You may also use Safari, Firefox, and Internet Explorer 10+ (support is for the current version of the browser and up to 2 previous versions).

Please note, the mobile version does not have some features that the full desktop version has. For a complete list of features not included in the mobile version, please check the Features document on the landing page.

How are Strengths and Weaknesses calculated?

A user's strengths and weaknesses are determined by an adaptive engine. Strengths and weaknesses are constantly updated based on measurements of the skill of the user, proficiency in the specific category, and difficulty of the answered items. The goal is to advance from Beginner to Expert level.

What is the process of providing feedback for the product?

Within Study Hall™, please use the Share Content Feedback or Report Errors button at the bottom of each page.

Whom can I contact if I have questions?

All inquiries and escalations should go to customer care@pmi.org.