

How to Use This Document

The following document includes frequently asked questions (FAQs) and responses regarding the new PMI® Membership model from PMI Authorized Training Partners.

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Overview

1. What is the new PMI® Membership model?

Our new PMI® Membership model bundles PMI® Membership and chapter memberships into a single, seamless offering. This strategic shift enhances the value of PMI Membership and invites PMI members into our global chapter community, fostering greater community connections.

2. Will we roll out our new membership model to every PMI chapter and country? When?

Given the complexity of evolving our membership model, we are taking a phased approach to ensure we are delivering the best experience possible. A phased rollout helps us ensure time for optimization and is specifically designed to be gradual, to ensure our systems and chapters are equipped to welcome new members into our chapters. Our launch schedule is:

Phase 1: We launched the new membership model in **India** in 2023.

Phase 2: On 28 January 2025, we launched to chapters in **Brazil, Ireland, and New Zealand**.

On 28 February 2025, we launched to all **Phase 2** countries as follows:

APAC	Europe	LATAM	MENA	North America	South Asia	Sub-Saharan Africa
Hong Kong	Cyprus	Brazil	Lebanon	Canada	Bangladesh	Botswana
Indonesia	Czech Republic	Costa Rica	Morocco	Trinidad & Tobago	India	Ethiopia
Malaysia	Denmark	Dominican Republic	Saudi Arabia		Sri Lanka	Mauritius
New Zealand	Greece	Guatemala	Tunisia			Rwanda
	Hungary	Puerto Rico				South Africa
	Ireland	Uruguay				Tanzania
	Kazakhstan					Zambia
	Lithuania					Zimbabwe
	Poland					
	Portugal					
	Romania					
	Slovakia					
	Turkey					

Phase 3: 2 February 2026 – Phase 3 countries go live. Additionally, on 30 September 2026, we launched to Austria and Nepal.

APAC	Europe	LATAM	MENA	Sub-Saharan Africa
Australia	Armenia	Argentina	Jordan	Angola
Mongolia	Belgium	Bolivia	United Arab Emirates	Benin
Singapore	Bosnia and Herzegovina	Chile		Cameroon
South Korea	Bulgaria	Colombia		Democratic Republic of Congo
Taiwan	Croatia	Ecuador		Ghana
Thailand	Finland	El Salvador		Ivory Coast
Nepal	France	Honduras		Kenya
	Georgia	Mexico		Liberia

New Membership Model FAQ

November 2025

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	Germany	Panama		Malawi
	Israel	Paraguay		Mozambique
	Italy	Peru		Namibia
	Luxembourg	Venezuela		Niger
	Macedonia			Nigeria
	Malta			Senegal
	Netherlands			Togo
	Norway			Uganda
	Serbia			
	Slovenia			
	Spain			
	Sweden			
	Switzerland			
	Ukraine			
	United Kingdom			
	Austria			

3. What are the benefits of this new membership model?

The new PMI membership model delivers more value by automatically including PMI chapter membership alongside global member benefits. Chapter membership offers unique opportunities to build meaningful connections, tap into the global resources of our chapter network, and foster personal and professional growth.

For ATPs, the updated model strengthens the ATP Reseller opportunity. Professional and Premier ATPs in the Reseller program can offer a clearer, more compelling membership product that helps deepen learner engagement, support exam readiness, and build longer-term relationships. Member benefits under the new model include:

- **Simplified access:** Learners can now engage with both global PMI resources and local chapter programming through a single, streamlined membership experience.
- **Maximized network:** Connect with an even larger network of project professionals in your local area, expanding opportunities for mentorship, collaboration, and professional growth.
- **Enhanced member experience:** Access benefits from your local chapter including exclusive events, programs, and resources to enhance your professional journey.
- **Diverse industry connections:** Engage with local experts from a wide range of industries, gaining insights from different sectors to broaden your perspective and career opportunities.
- **Local expertise, global insights:** Benefit from the unique combination of local chapter expertise and the PMI global knowledge base.

Other benefits of the new membership model include:

Responding to Community Demand: This initiative is in response to our community's longstanding request for bundled membership.

Strengthened Chapter <> ATP Relationships: By providing ATP students who purchase membership with access to PMI chapters, this initiative will strengthen ATP and Chapter connections, enhance the learner journey, and provide more opportunities for mutually beneficial partnerships.

If you're interested in partnering with a PMI Chapter to reach more learners and enhance the value of your training offerings, the Chapter <> ATP Partnership Guide on the [ATP Marketing Portal](#) provides strategic guidance.

Strategic Alignment: This strategic initiative reflects our unwavering commitment to delivering a unique and enhanced membership value in alignment with PMI:Next.

4. What are the impacts to ATP Resellers that sell membership? Has pricing changed?

In countries active in the new model, the price of PMI® Membership is slightly increased to reflect the added value of chapter membership. Since March 2025, all ATP membership quotes reflect the increased PMI Membership price.

Actual price invoiced to Resellers will vary based on the country where membership is redeemed. In countries that have transitioned to the new combined model, the increased price for membership will apply, as quoted, while countries still operating under the separate model will maintain separate pricing for PMI and chapter memberships and will be invoiced at a lower cost than quoted.

5. What does it cost to resell PMI membership?

List price varies by order zone, which is based on the country where membership will be redeemed. Pricing also depends on whether the country is active in the new membership model or not. Find details in our pricing sheet in the [ATP Marketing Portal](#) (requires login), which includes zone mapping by country and calls out countries active in the new, combined membership model.

6. What are the impacts to learners that purchase membership from ATP Resellers?

Learners in impacted countries will receive PMI Membership as well as chapter membership when they purchase membership from an ATP Reseller. After redeeming membership, learners will be able to see and access their chapter membership in their myPMI account.

There may be a delay of up to 3-5 days for the chapter membership to be added and appear in their myPMI account.

7. Which chapter membership will be included?

The customer's chapter is automatically selected based on their preferred address, if it is within their registered country, which is the country selected when the user registers on PMI.org. If their preferred

address is outside of their registered country, their new assigned chapter will be based on their geolocation, as long as it's in their registered country.

If they would like to change their registered country, they must contact customer care. If the member's geolocation is outside of their registered country, their new assigned chapter will default to the first chapter alphabetically within their registered country. If multiple chapters exist in the member's country, the user can change this selection.

To change registered country, the user can contact Customer Care and provide government-issued proof of a change in residence

8. Will all membership types include chapter membership? Will there be any impact on other PMI® Membership types?

Yes, chapter membership will be bundled in the purchase price of Individual, Student, and Retiree membership.

9. How will PMI communicate with current PMI Members about this change?

Starting in December 2025, we will begin notifying current PMI Members that the PMI® Membership model is evolving in their country starting in 2026, only in countries that are switching to the new model. We will also notify impacted customers in Mexico and Nigeria about the discontinuation of the Individual Membership 65 program (IM65) with the transition to the PMI® Membership model in their country. IM65 was already discontinued in Brazil in 2025.

10. If a member has purchased multiple chapter memberships previously, what happens to their access to those chapter memberships?

Members will maintain access to all previously purchased chapters until their next renewal. At the point of renewal, their membership bundle will include membership to their longest-standing chapter in their registered country. The other chapters will be loaded into the cart as well, if the member wants to renew them.

11. Will a member be required to join the local chapter in their city of residence?

No. The chapter assigned will be based on their geolocation but can be modified to any chapter from within their registered country by contacting Customer Care.

12. Can a member join multiple chapters or a chapter in a different country?

Customers can purchase additional chapters, regardless of their location, at the chapter's given price after selecting the chapter included in their PMI® Membership.

13. Can a member change their chapter after purchase?

While changes are generally reserved for the renewal period, members with exceptions can contact Customer Care if they wish to change their chapter prior to their renewal cycle.

If none of the chapters are within their registered country, they will be assigned a chapter that is closest to their preferred address, within their registered country. If their preferred address is outside of their registered country, their assigned chapter will be based on their geolocation, as long as it is within their registered country. If their geolocation is outside of their registered country, their assigned chapter will default to the first chapter alphabetically within their registered country. Additional chapter purchases, both inside and outside of their registered country, will be added on at their given cost.

14. What is the Membership Auto Renewal process?

Members on auto-renew without an existing chapter will be notified about the inclusion of Chapter Membership with their PMI® Membership in advance of their legally required email reminder ensuring they are informed of their new chapter selection process.

The renewal experience options will be as follows:

Countries with MULTIPLE chapters:

- If a renewing member **has chapter membership within their country**, they will retain their current chapter membership, and will be able to select a different chapter in their country.
- If a renewing member **does not have chapter membership**, they will be assigned their nearest in-country chapter and will be able to select a different chapter in their country.
- If a renewing member has **chapter membership outside their registered country**, they will be assigned their nearest in-country chapter and will be able to select a different chapter in their country.

Countries with ONE chapter:

- If a renewing member **has chapter membership within their country**, they will be assigned to their country chapter, and will not be able to change it.
- If a renewing member **does not have chapter membership**, they will be assigned to their country chapter, and will not be able to change it.
- If a renewing member has **chapter membership outside their registered country**, they will be assigned to their country Chapter, and will not be able to change it.

15. Will members with multiple chapter memberships on automatic renewal see any changes?

Members on auto-renew with multiple chapter memberships will remain on auto-renew, and will be notified of any relevant price changes as part of their legally required email reminder. Their longest standing chapter from within their registered country will be bundled with their PMI® Membership purchase, with any additional chapter memberships added on at their given cost.