

Step Into PMI Infinity™: From Demo to Doing

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PMI Culture Value: Embrace Curiosity

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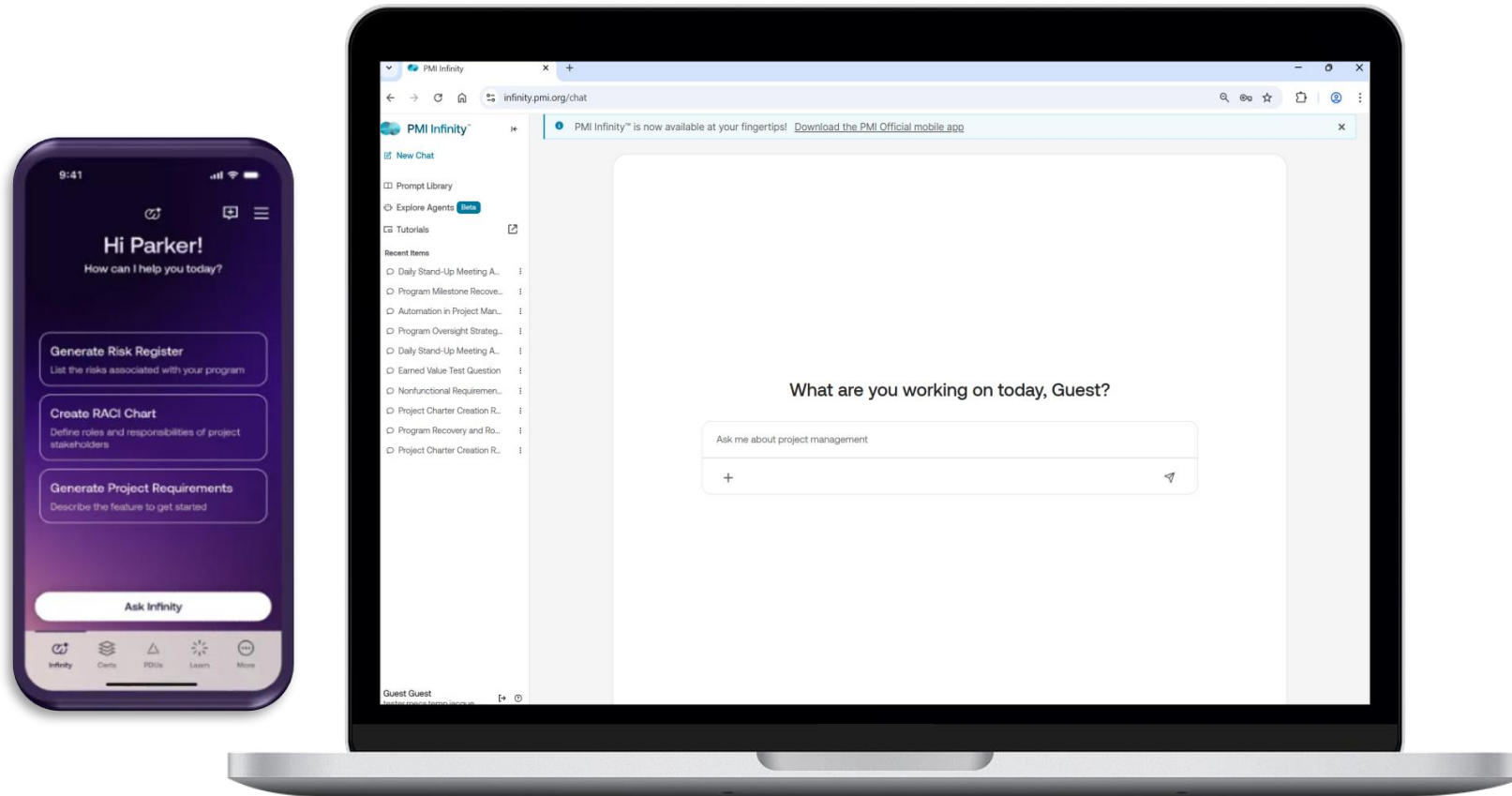
Learning Objectives

At the conclusion of this session, attendees will be able to understand:

- What Infinity is, why to use it, and how it works
- How to get started with Infinity
- How to get the most value from Infinity
- How to leverage Infinity for chapter-specific project work
- What's coming next
- How to get involved

Meet PMI Infinity™

PMI Infinity is PMI's AI project coach, a GenAI product purpose-built for project managers



What to understand about PMI Infinity

PMI Infinity is purpose-built for project managers' workflows—it's not a general-purpose AI tool

Infinity wants to help you find project success. While it can answer non-project related questions, that is not where it excels.

You don't have to accept PMI Infinity's first response—you can tell it to deepen its thinking, align it to specific resources, provide citations, and more

You can tell Infinity it was wrong, ask it to think harder, or even ask it to create something for you.

It can help you manage project information

Create a folder, provide instructions, upload documents, and see how Infinity can guide you.

It can help you identify project risks, actions, issues, and decisions

Upload your most recent meeting transcripts and ask Infinity to identify risks and mitigations.

It's private and secure

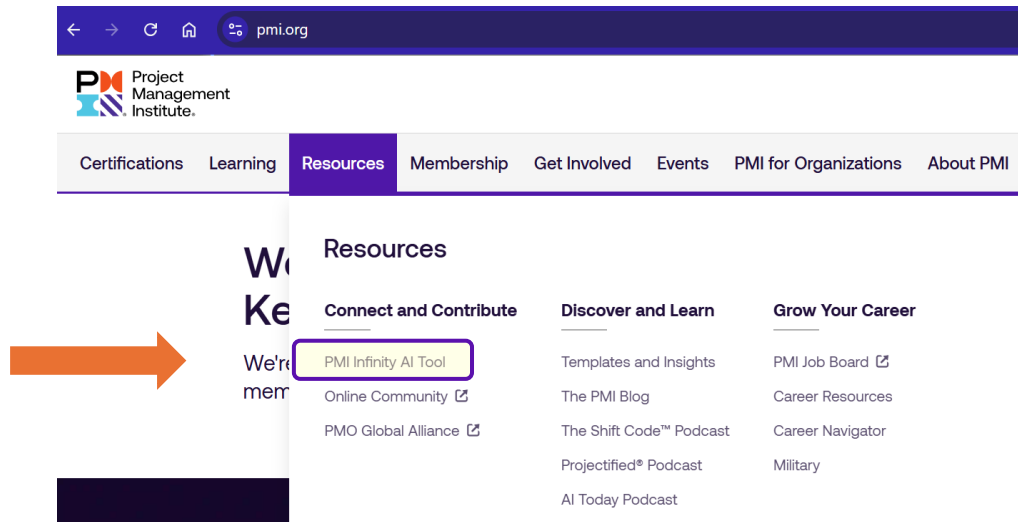
All of our models are in a walled garden only PMI has access to. No information is ever used for training third-party models.

Get started with PMI Infinity

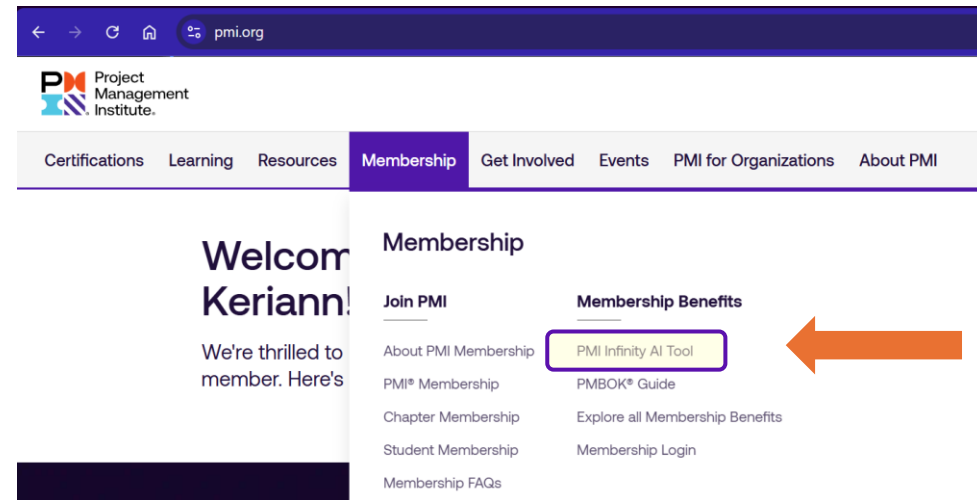
Who attending today uses PMI Infinity?

Easy ways to access PMI Infinity from pmi.org

1. Click **Resources** >
Connect and Contribute



2. Click **Membership** >
Membership Benefits



PMI Infinity is **free for** [PMI members](#) + available via [30-day free trial](#)

Ways to access PMI Infinity from your phone

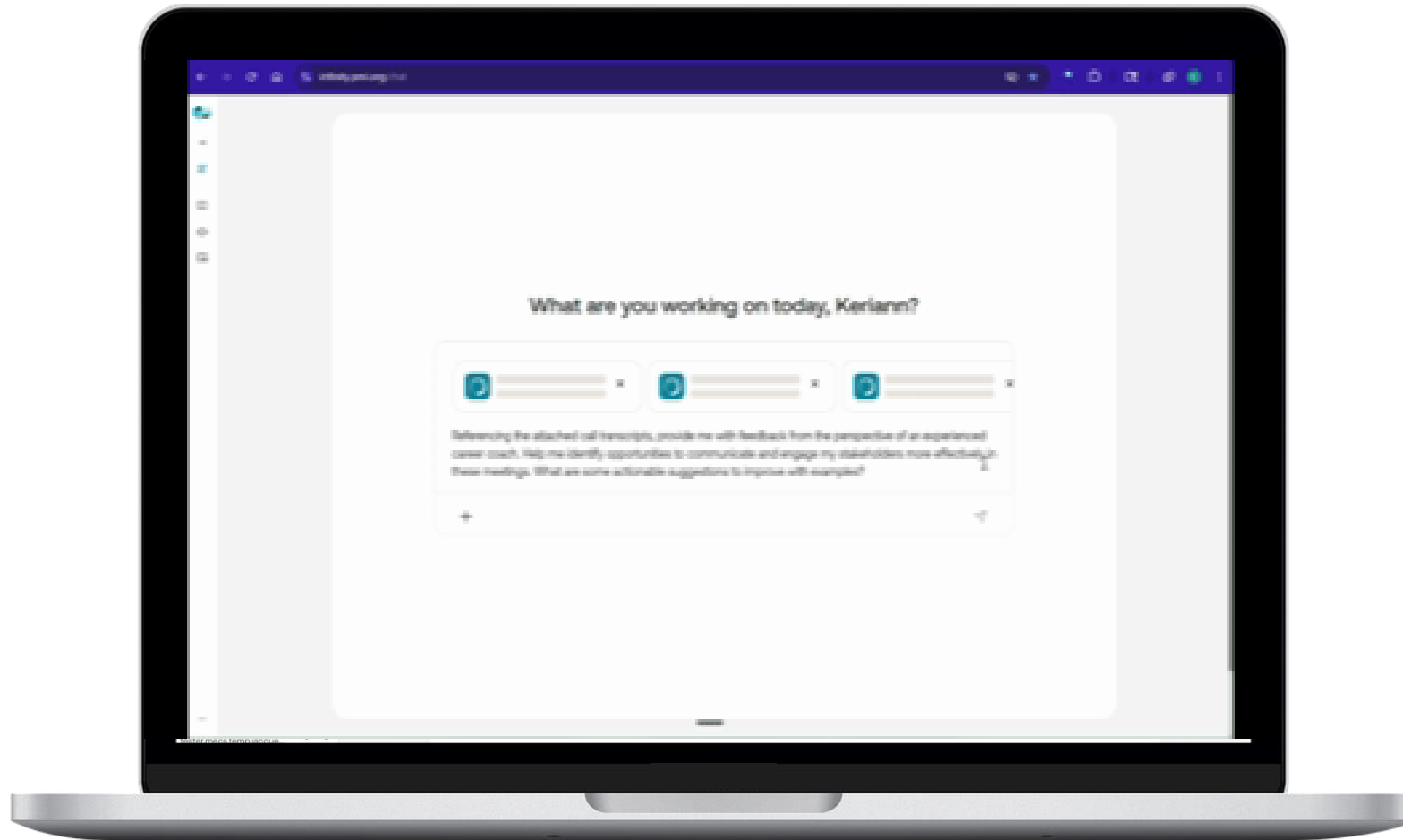
5. Apple App Store >
download [PMI Official](#) app

6. Google Play Store >
download [PMI Official](#) app

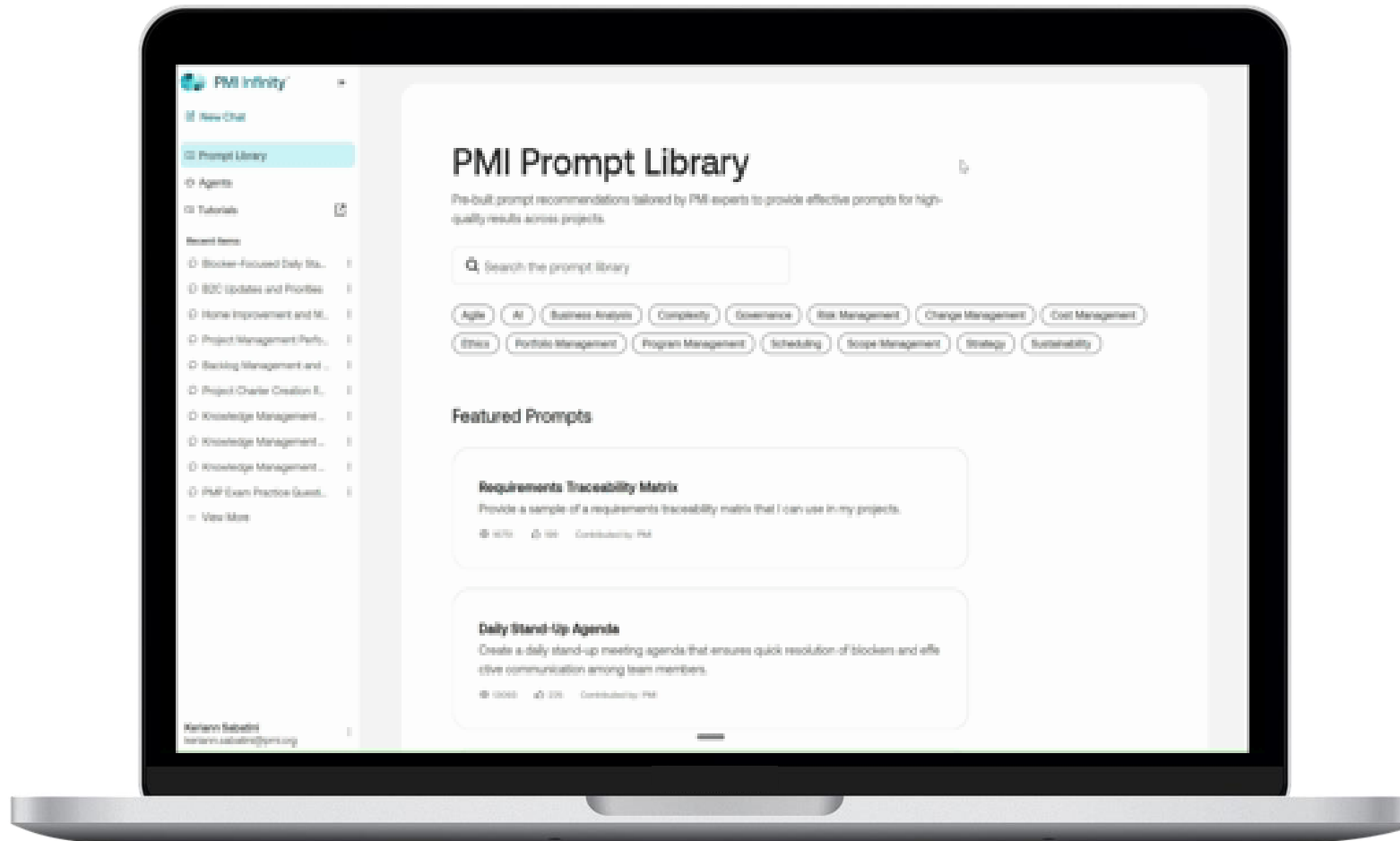


5 tips to get the most value from PMI Infinity

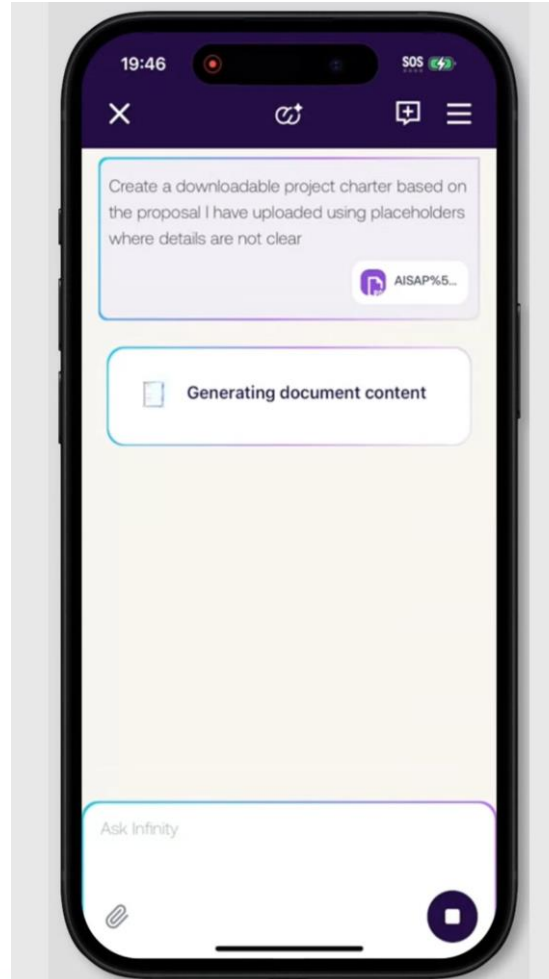
1. Get in-depth analysis and highly relevant responses by uploading multiple documents, now including .xls/.csv-type files



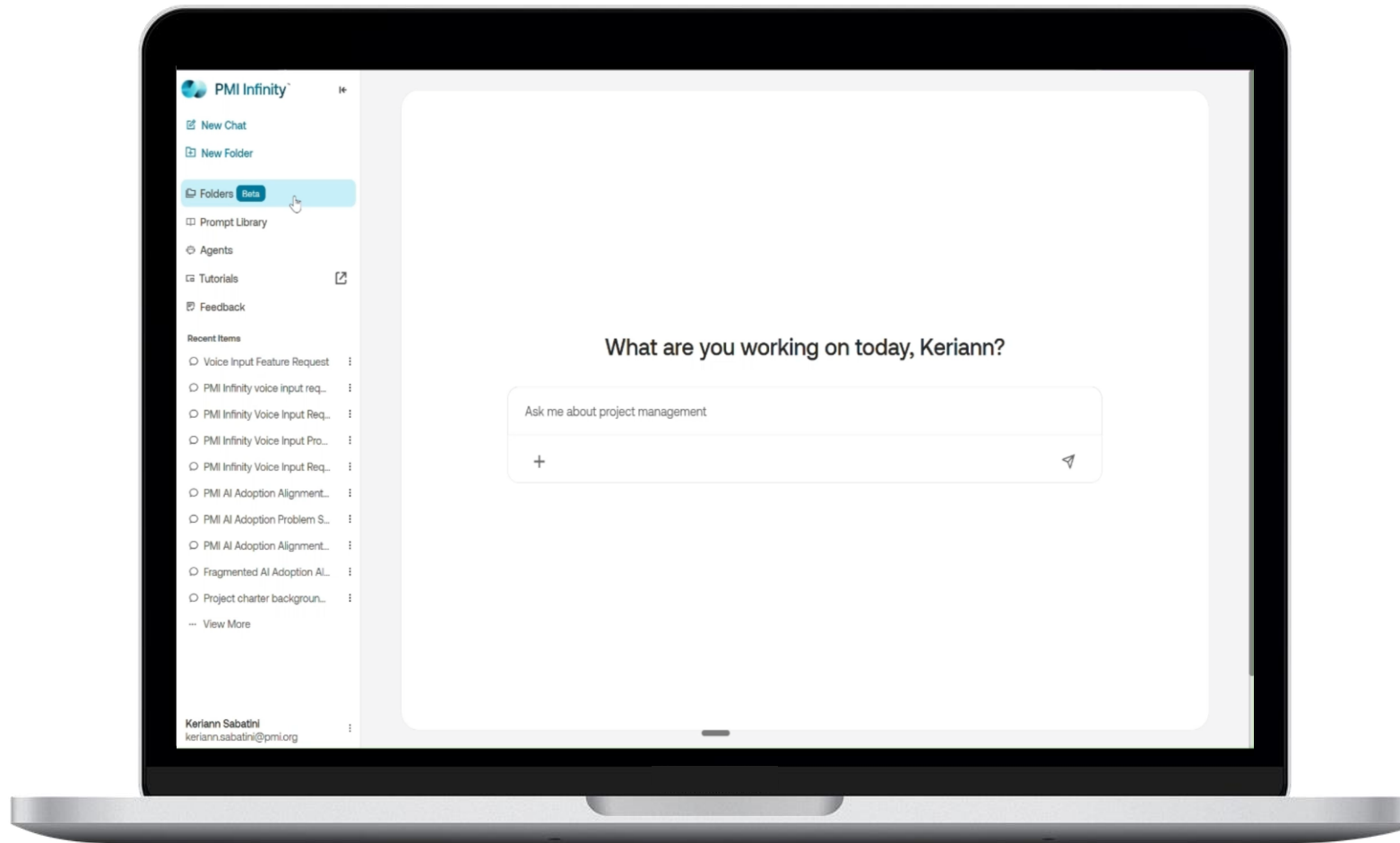
2. Get started faster and tailor prompts to your projects using the Prompt Library



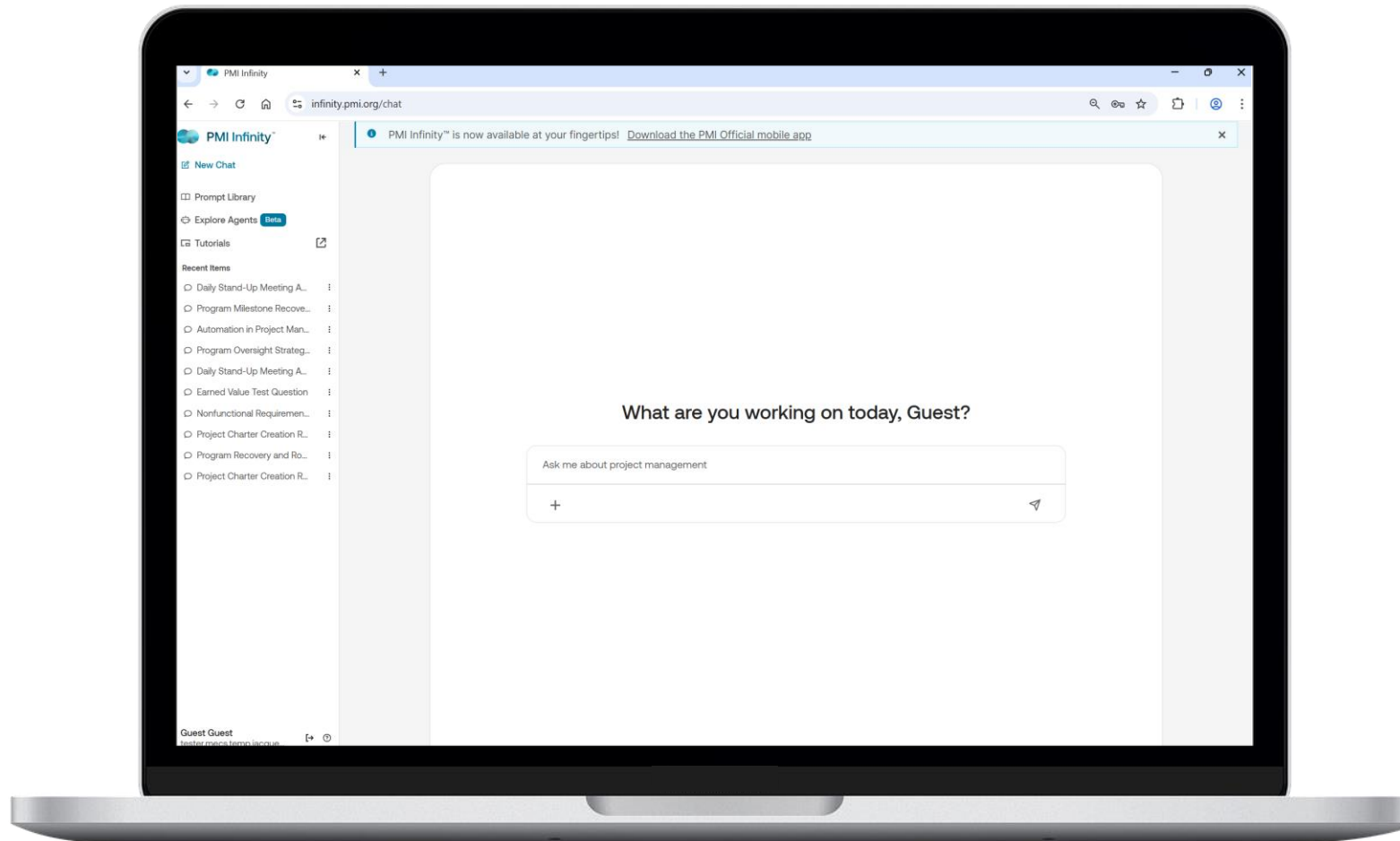
3. Generate, preview, and download documents grounded in PMI guidance



4. Create Infinity Folders to repeat tasks and reuse context so you never start from 0 again



5. Ask Infinity what it can help you do on your projects!



Benefits of PMI Infinity (and where to find them)

Get in-depth analysis and highly relevant responses by uploading multiple documents to [Infinity's Chat](#)

Get started faster and tailor prompts to your projects using pre-templated prompts in the [Prompt Library](#)

Generate, preview, and download documents grounded in PMI guidance from the [Infinity Agents](#) page or the [Infinity Chat](#)

Create [Infinity Folders](#) to repeat tasks and reuse context so you never start from 0 again

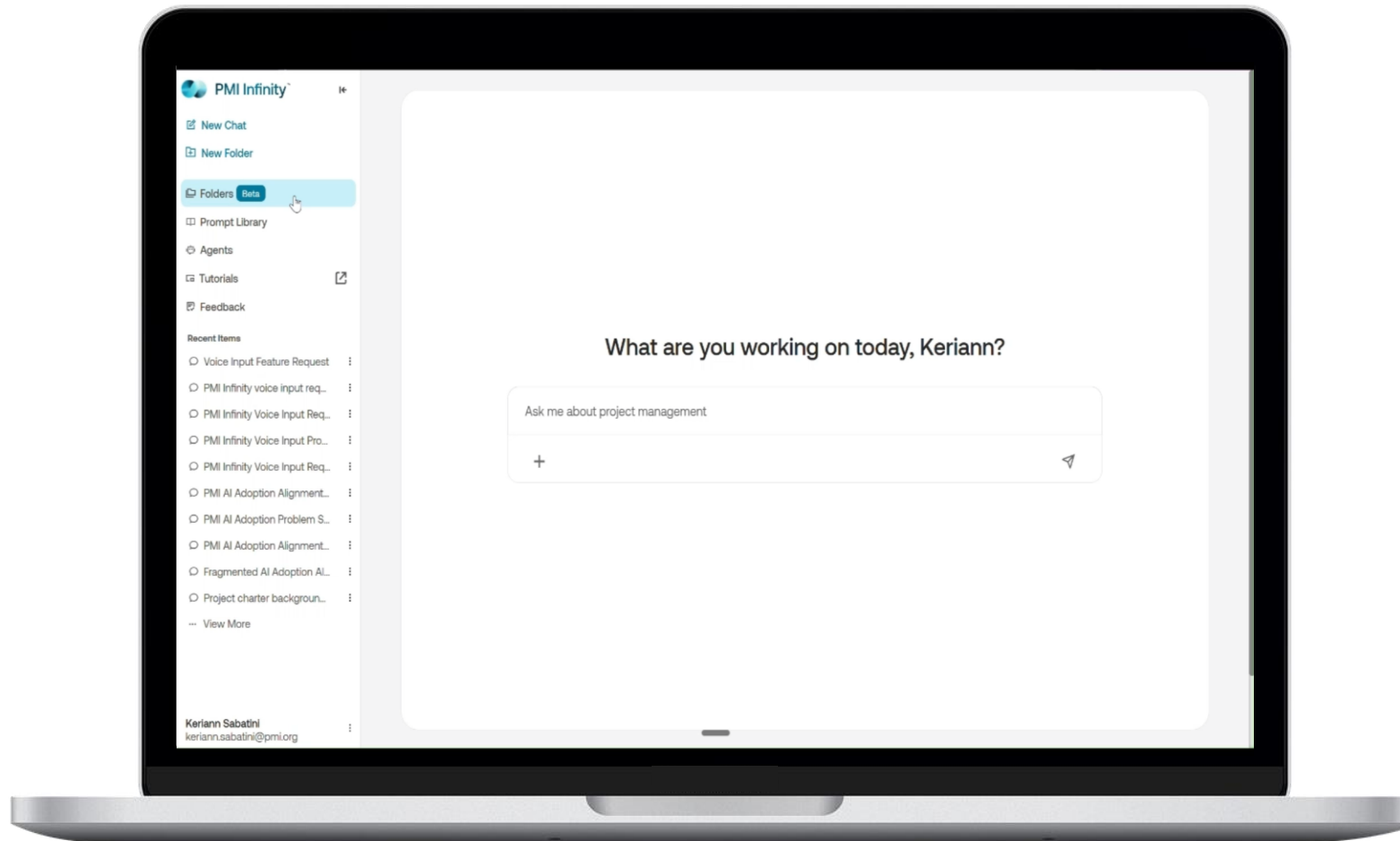
Ask Infinity what it can help you do on your projects!

Workshop

What is your top pain point as a chapter leader?



Scale your impact with Infinity Folders: demo



Create a Folder that will make chapter management easier than ever

1. **Click + New Folder** in the navigation to create your first folder. Name it “Chapter Leader Documentation Writer” (in your preferred language)
2. **Description:** Use this space to create chapter documentation like policies, member engagement & programming, or onboarding & continuity.

Go to this URL:

<http://bit.ly/4hKebtr>

Create a Folder that will make chapter management easier than ever

3. Instructions:

- You are a chapter leader documentation writer. Your role is to help this chapter's leaders create and maintain documentation as needed, including:
 - Chapter policies
 - Member engagement and programming
 - Chapter onboarding and continuity

Use the uploaded documents in this folder/project as the source of truth. Base all drafted or updated documentation specifically on this chapter's existing content. Do not default to generic templates or best practices unless asked. If information needed isn't in the uploaded documents, ask the user for it rather than assuming.

4. **Access the link (right)** to upload documents and find a document to copy/paste the instructions

5. **Continue adding documents** and chatting with the folder to gain more value over time.

Go to this URL:

<http://bit.ly/4hKebtr>

What's coming next for 2026?

2026 guiding vision



Outcome 1: Apply PMI good practices to specific project management tasks



Outcome 2: Securely ingest the information users engage with on a regular basis



Outcome 3: Follow PMI good practices to surface risks



Outcome 4: Consistently generate and iterate on documents



For us to be successful, our updates to Infinity must be **clear, understandable, and trustworthy.**

How you can get involved

Get involved with PMI Infinity's evolution

Want to provide feedback?

- **Go to Infinity, access our Feedback form via the navigation, and provide your input to help us improve.**

Want to share what you've learned today?

- **Host a workshop with your Chapter! Contact Kerry (details on next slide) to coordinate.**

Want to hear when we release new features?

- **Follow us on LinkedIn! (Details on next slide.)**

Q&A



Kerry Brooks

Senior Product Leader | AI & B2B SaaS |
Customer Advocate | Proud Military Spouse



FAQs

Question	Answer
How is our data handled?	Your data and content are not available to other customers, not available to OpenAI or other third parties, not used to train LLMs, and not used to improve any third-party products or services. Your information may be transferred and processed in other countries; PMI takes appropriate measures to safeguard your information consistent with applicable legal requirements. See our Privacy Policy and Trust Center for current details.
Are you ISO 27001 / SOC 2 certified?	PMI Infinity is aligned with ISO 27001 and SOC 2 Type 2 standards; PMI is in pursuit of SOC 2 compliance.
How do we delete data?	You may delete conversations at any time via chat history — and deletion is permanent. To delete all content, contact Customer Care .
Is there an offering for teams?	Yes — join the Infinity for Organizations pilot waitlist on our website.
Is there an on-premises option?	Not currently. PMI Infinity is a cloud-based service. Organizational pilots may include additional data handling terms in the future.