PMI Chapter Websites: Building Something Better Together

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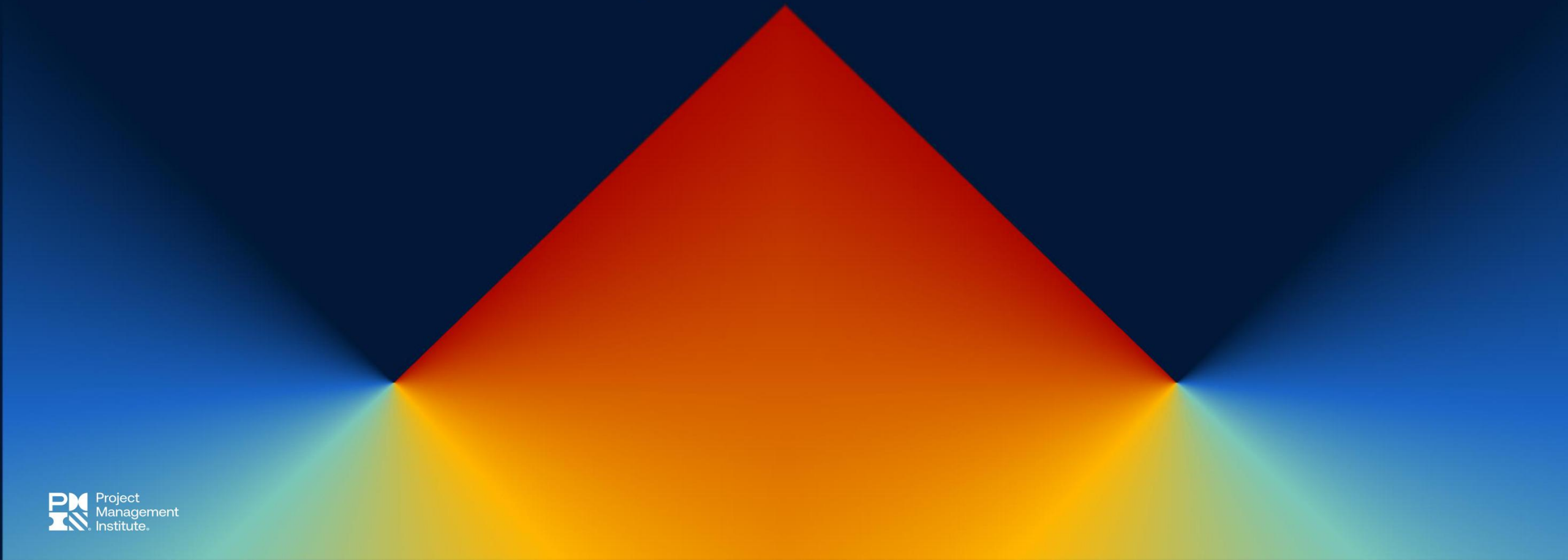


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*What if **every** PMI Chapter could build on shared website requirements?*



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Learning Objectives

At the conclusion of this session, attendees will be able to:

1. Analyze **common website challenges** experienced by PMI chapters and identify opportunities for shared solutions and collaboration.
2. Evaluate a proposed **PMI Chapter Website Requirements and Service Standards Architecture Framework** to distinguish baseline requirements, recommended practices, and chapter-specific needs.
3. Develop recommendations for shared resources, PMI Global partnership opportunities, and future framework development efforts that support chapter website modernization.

We want to work together to share experiences!

How we got here

The PMI Atlanta experience

1 THE CHALLENGE

Website modernization raised questions about member experience, SSO, data, security, payments and support.

2 THE ARCHITECTURE

Atlanta wrote specifications for sign-on, privacy, membership integration, payments, customer experience and service levels.

3 WHERE WE GO

Compare chapters' needs. Identify shared requirements, local choices and PMI Global dependencies.

Create a common, shared standard for portability.

We started by defining a better website. Now we are asking how chapters can define websites together.

Our three questions for today

01 How can we define the common problem to solve?

02 What should be common across chapters?

03 How should we work together to solve it?



Why this matters… what is in common?



- Membership identity and sign-on
- Member data, privacy and security
- Events, payments and communications
- Platform hosting, independence and support

Exercise 1: Define the common problem

10 minutes | Table discussion

Produce two things:

1. A one-sentence statement of the problem you believe our chapters share

   e.g. platform cost, portability, design change, limited functionality, etc.

2. Two examples from your chapter experience

Be specific about who is affected and what fails today.

Can we solve the same problems?

Access
SSO and account journeys

Data
Membership records and integration

Trust
Privacy, security and payments

Delivery
Vendors, support and experience

Platform cost and portability
Vendor independence

Development / Testing / Integration
Standards

A proposed common architecture framework

Six domains to test

IDENTITY

Who can sign in?

PROTECT

How is information safeguarded?

CONNECT

What data and systems exchange?

TRANSACT

How do payments work?

EXPERIENCE

How do members use the site?

OPERATE and SCALE

How is the service supported?

Exercise 2: What should be common?

10 minutes | Table discussion

Sort requirements into three levels

COMMON BASELINE

Every chapter should meet:

1. Technology Architecture
2. Functional Baseline
3. Governance
4. …
5. …

RECOMMENDED

Useful for many chapters:

1. …
2. …
3. …

CHAPTER SPECIFIC

Keep local choice:

1. Design
2. Local needs
3. Sponsors/Partners
4. Others …

Bring back five shared requirements and two areas for flexibility, to update our current 1.0 document.

A proposed common framework

Six domains to test

IDENTITY
Who can sign in?

PROTECT
How is information safeguarded?

CONNECT
What data and systems exchange?

TRANSACT
How do payments work?

EXPERIENCE
How do members use the site?

OPERATE and SCALE
How is the service supported?

STANDARDS **GOVERNANCE**

Joint review: What did we learn?

01 Where do our problem statements overlap?

02 Which 5 requirements recur among us?

03 Where is chapter flexibility necessary?

04 What depends on PMI Global?



Key takeaways

- Website decisions affect chapter leadership and governance.
- Many requirements may be shared across chapters.
- A common baseline can preserve local choice.
- PMI Global dependencies need a joint conversation.
- The next step is a small, chapter-tested draft.
- Governance, process and policy needed to support all chapters.

Going Forward

Want to join the working team?

Contact

jsisto@pmiatlanta.gov

Inform and Advise Group Monthly Meetings

Contact

jsisto@pmiatlanta.gov

Governance Advisory
(near future)

Atlanta and Ottawa Valley

TBD

Thank you!

Let’s continue the conversation



Joseph Sisto

PMI Atlanta Board Chair, GA Tech Instructor of Project Management and Agile, PMO and Pro...

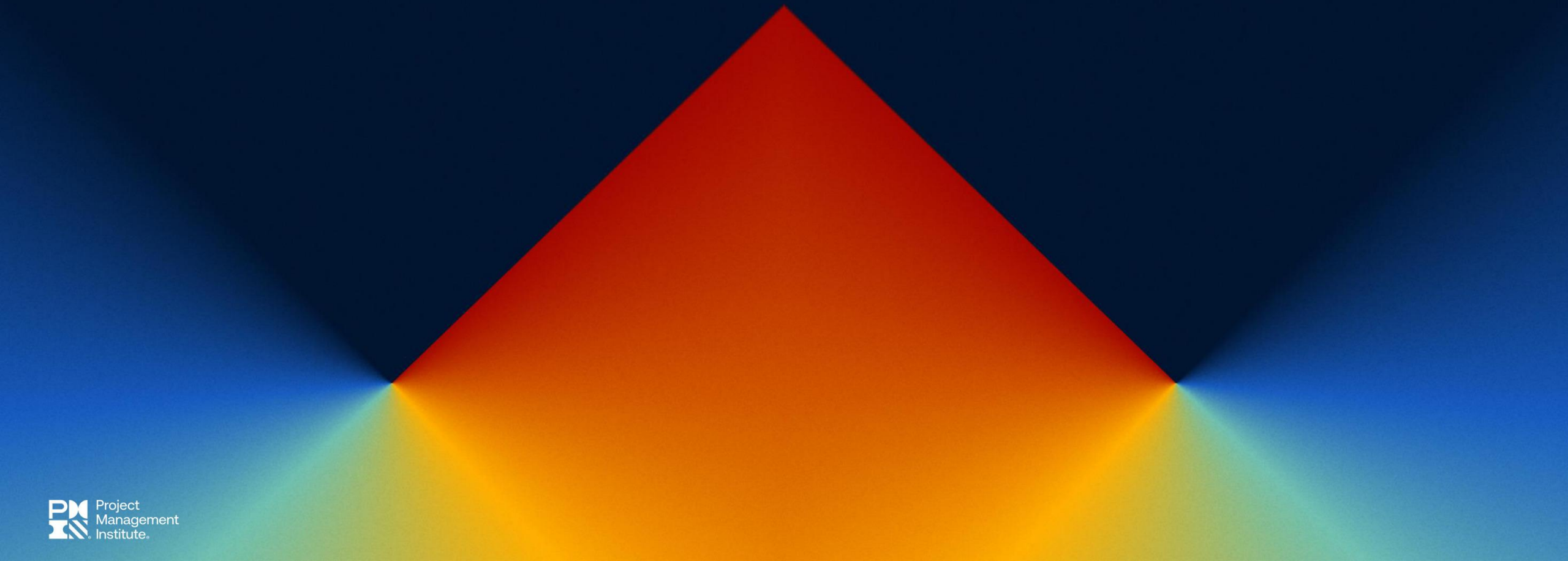


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Open Q&A



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