Future of PMI Volunteering:
Shaping the Future of Volunteer Roles

North America 2026 Leadership Institute Meeting
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Alecia McLochlin, Manager, Global Chapter Programs

Lysan Drabon, Manager, Volunteer Support & Development Programs

Maria Hazell, Volunteer Support & Development Lead

Project Management Institute.

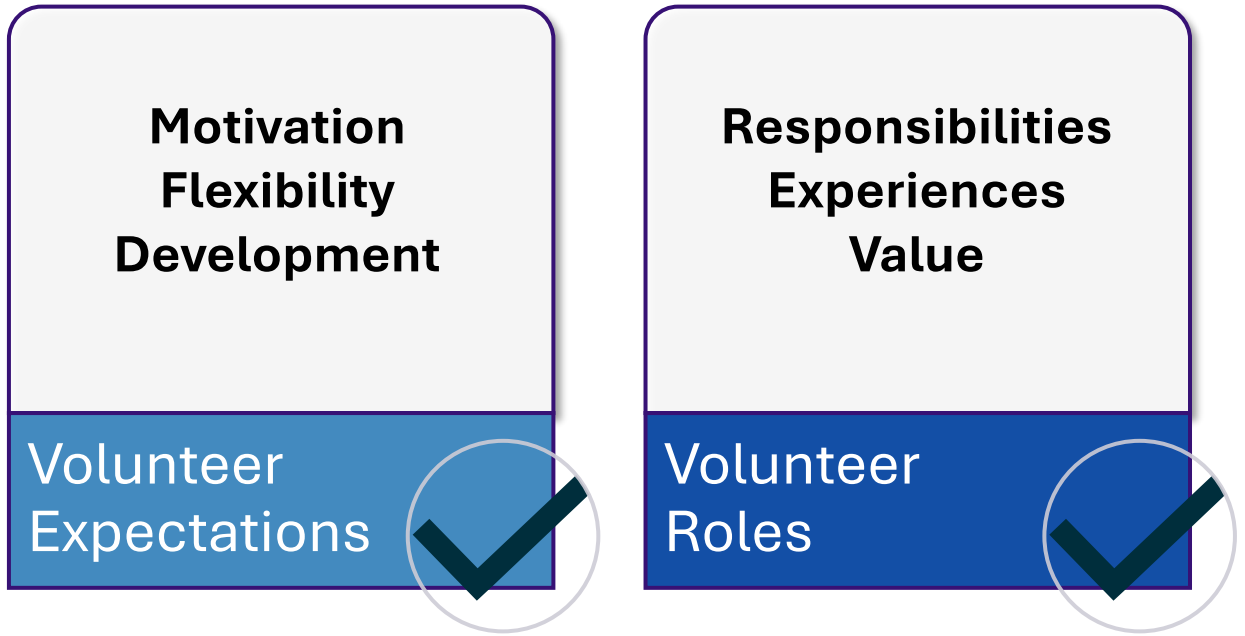
Today’s Conversation

Your experience. Your perspective. Our future.

1. **EXPLORE**
   Discover key Future of Volunteering research findings
2. **REFLECT**
   Discuss what resonates with your chapter's experience
3. **REIMAGINE**
   Explore future role design, capabilities, and challenges
4. **LOOK AHEAD**
   Consider how today's insights will inform what comes next

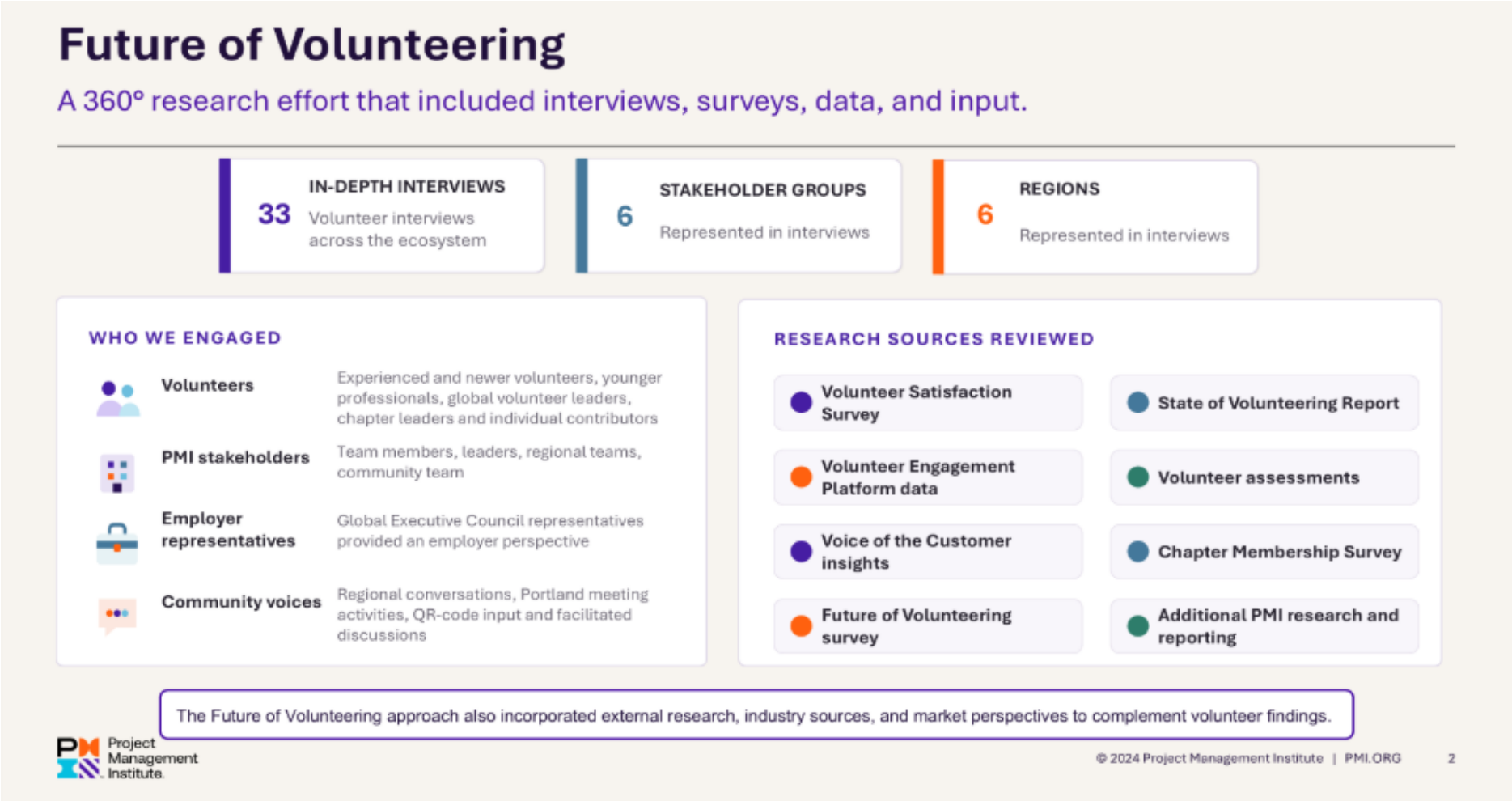
Why This Conversation Matters

Volunteering is evolving.



How can future volunteer roles create meaningful value for everyone involved?

Future of Volunteering - who we asked.



Research Findings: what volunteers expect changing.

The research points to five connected expectations shaping whether people start, stay and contribute.

MEANING	GROWTH	FLEXIBILITY	CONNECTION	CLARITY
Purpose, relationships and visible impact matter more than reward alone.	Learning, networks, career growth and leadership experience are part of the value exchange.	Clear scope, outputs, duration and commitment, with short-term and pause-and-return options.	Belonging, peer exchange and trusted relationships remain central, even as access becomes more digital.	Volunteers want to see the journey, the impact created and what opportunities can come next.

Bottom line: willingness remains high, but value, flexibility and experience must be intentionally designed.

Implication: design roles for contribution and development

Move from describing only the work to making the full value exchange visible.

A role usually makes clear

- **Responsibilities**
- **Requirements**
- **Time commitment**

Necessary, but incomplete

Future role design also makes visible

OUTCOME	What success looks like
ENTRY CAPABILITY	What someone brings
DEVELOPMENT VALUE	Capabilities gained or strengthened
CONTRIBUTION VALUE	Expertise shared, applied or transferred
EXPERIENCE	Flexibility, support, connection and impact

The goal is not to make every role a career-development role.
It is to value both capability development and capability contribution.

Does it resonate?

- Which findings resonate most with you, your chapter and your market, and which do not?
- Are you already seeing these trends among your volunteers or discussing similar concepts within your chapter?
- What opportunities do these findings create for your chapter?

Table Discussion #1 (15 min)

Project Management Institute.

Let´s share out (10 min).

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Future Role Design & Capability Building

Your roles were specifically selected for today because of your insight into chapter roles and running a chapter.

Therefore, we are asking you:

- Based on the work to be done in running a chapter, how do chapter roles need to change to help you get the work done with the **right people in the roles** while better **meeting your volunteers needs** (based on the findings)?
- What obstacles might chapters encounter when implementing these concepts?

Table Discussion #2 (15 min)

Project Management Institute.

Let´s share out (10 min).

Project Management Institute.

Where Do We Go From Here?

Synthesize Your Insights

Identify themes, opportunities, and challenges

Inform Future Role Design

Explore implications for volunteer roles and engagement

Continue the Conversation

Build on this pilot through global LIM engagement in 2027

Thank you for helping shape what's next.

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