271 Critical Success Factors Affecting Project Performance: An Analysis of Tools, Practices, and Managerial Support
Thawatchai Jitpaiboon, Sheila M. Smith, and Qiannong Gu

288 Systemic View to Understanding Design Change Causation and Exploitation of Communications and Knowledge
Jeffrey Boon Hui Yap, Martin Skitmore, Jason Gray, and Kamran Shavarebi

306 The Impact of Executive Coaching on Project Managers’ Personal Competencies
Luis Ballesteros-Sánchez, Isabel Ortiz-Marcos, and Rocío Rodríguez-Rivero

322 A Study of the Critical Chain Project Management Method Applied to a Multiproject System
Robert Eduardo Cooper Ordoñez, Mario Vanhoucke, José Coelho, Rosley Anholon, and Olivio Novaski

335 Exploring the Factor-Performance Relationship of Integrated Project Delivery Projects: A Qualitative Comparative Analysis
Jung Ho Yu, Seung Eun Yoo, Jung In Kim, and Tae Wan Kim

346 Rolling Into the Profession: Exploring the Motivation and Experience of Becoming a Project Manager
Liselore Havermans, Beatrice I. J. M. Van der Heijden, Chantal Savelsbergh, and Peter Storm

361 Project Managers’ Competences in Managing Project Closing
Qi Wen and Maoshan Qiang

376 The Role of Project Managers as Improvement Agents in Project-Based Organizations
Erik Sundqvist