



Agenda

Click [here](#) for additional training and schedules.

Business Change Management—Heading for the Future

Instructor(s): Iain Fraser

Prework: None

Length: 2 days

CEUs: 1.4/see below for PDU breakdown

Level: Intermediate

Training Topic: Strategic Planning and Implementation

Subtopics: Change Management, Project Management/Process Integration

Training Description:

Today, change is everywhere and all organizations—irrespective of size, sector, or location—must embrace change and the opportunities and business value it brings. This training offers a structured approach to transitioning individuals, teams, and organizations from a current state to a desired future state. Change needs to be sustainable and therefore requires a project-based approach to its planning, implementation, and preserving so that behaviors change and remain changed. Strong leadership is critical and needs to be effective for success to be achieved and sustained.

The training will focus on the philosophy of Plan, Do, Sustain—a common strategy used in change management. Exercises and a case study are blended throughout the training that allow learners to apply their acquired knowledge to a simulated situation. Documentation appendices for this training contain tools, templates, and supporting information.

Learning Objectives:

Upon completion of this training, learners will be able to:

- Understand the differences and similarities of change versus project management.
- Be able to plan for and make change happen.
- Understand how to make change sustainable.
- Have the tools to overcome resistance to change.

AGENDA

This training consists of seven interrelated modules that provide clarity on terms, a roadmap for success, and key techniques and tools for change. The training covers:

Module 1. Change Management Introduction and Overview

Module 2. Change and Project Management—Differences and Similarities

Module 3. Planning for Change

Module 4. Making Change Happen

Module 5. Making Change Sustainable

Module 6. Overcoming Resistance to Change

Module 7. Key Learnings and Summary

Professional development units (PDUs) are 1-hour blocks of time spent learning, teaching others, or volunteering. By attending this training, you will be able to achieve the following PDUs as learning hours to apply for PMI certification or to maintain your certification status with PMI. [View](#) how your PDUs align with the PMI Talent Triangle®.

	Technical	Leadership	Strategic	Total
CAPM® / PMP® / PgMP®	4.5	2	7.5	14.00
PMI-ACP® / Agile*	4.5	2	7.5	14.00
PMI-SP®	0	2	7.5	9.50
PMI-RMP®	0	2	7.5	9.50
PfMP®	4.5	2	7.5	14.00
PMI-PBA®	4.5	2	7.5	14.00

**Please note that the asterisked row above applies to the PMI® Agile Certification Journey and includes DASM™, DASSM™, DAC™, and DAVSC™ certifications.*