



## Agenda

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## Managing the DANCE: Leading Projects/Programs in Today's Complex & Uncertain World

**Instructor(s):** Jack Duggal, PMP

**Prework:** None

**Length:** 2 days

**CEUs:** 1.4/see below for PDU breakdown

**Level:** Advanced

**Training Topic:** Leadership Development

**Subtopics:** Complexity, Power Skills

### Training Description:

In today's turbulent time, how do we manage projects and programs in an uncertain world? We are indeed in the midst of DANCE—the Dynamic, Ambiguous, Nonlinear, Complex, and Emergent nature of the evolving reality around us. How do we make sense of the new normal in the midst of a pandemic world and how it impacts our projects and programs? How do we get through this and manage in an increasingly uncertain environment?

No matter what kind of project or program you are involved in, there is increasing uncertainty. It is challenging to identify the multitude of variables that might be impacted, let alone anticipate how they might interact to create unexpected challenges. We are going to have to reflect, reframe, renew, and rethink our approaches. Managing projects and leading strategic initiatives requires a new way of thinking and next-generation agility and adaptability to thrive in the new normal.

This training will provide different lenses that trigger new perspectives and insights to help us make sense of the current reality. You will learn how to assess complexity and uncertainty and apply unconventional techniques to deal with it. We will discuss how to get through this and not only survive and become resilient, but to thrive and go beyond and get stronger. Apply timely leadership insights and practical ideas and learn to thrive and DANCE on the edge of chaos!

**Additional PDU Opportunities:** In addition to earning 14 PDUs for attending this training, you will also have an opportunity to earn additional PDUs for participating in post-training application work (optional) that can be self-reported. You will get more details of how to participate in this program during the training directly from your instructor.

### Learning Objectives:

*Upon completion of this training, learners will be able to:*

- Make sense of today's evolving reality—learn to identify the DANCE characteristics of complex project/program environments and the need for new approaches to deal with uncertainty and complexity.
- Assess the uncertainty and complexity level of their project, program, or strategic initiative.
- Discuss the need for new perspectives in planning and risk management in an increasingly uncertain world.
- Learn how to prepare for the next normal—and learn to design an adaptive project/program environment for agility and strength to withstand the turbulence and uncertainty.
- Apply and practice next-generation leadership, communication, and teamwork practices relevant for a post-COVID reality.
- Review 10 leadership principles necessary for thriving and going beyond resilience in tough times.

### Agenda, Day 1

- How do you make sense of today's evolving reality and increasing uncertainty and complexity?
- How do you learn to recognize and identify the DANCE (Dynamic, Ambiguous, Nonlinear, Complex, and Emergent) characteristics of today's project/program environments and the need for new approaches to deal with uncertainty and complexity?


- Why don't traditional approaches work and there is a need for new perspectives and approaches in planning and risk management in an increasingly uncertain world?
- How are projects and programs complex adaptive systems and how can we distinguish and understand the true nature of today's environment?
- How do you assess the uncertainty and complexity level of a project, program, or strategic initiative?
- How should you deal with the impact of uncertain events like the pandemic on your project/program?
- How can you be ready and prepare for a post-pandemic reality?

## Agenda, Day 2

- How do you design an adaptive project/program/project management office (PMO)/life for agility and strength to withstand the turbulence and uncertainty?
- How do you apply and practice next-generation leadership, communication, and teamwork practices relevant for today's complex environment?
- How do you DANCE with the and leverage the power of connections and communications?
- How do you build and foster a rich communication platform to reduce ambiguity and deal with tough stakeholders and challenging customers?
- How do you deal with and get comfortable with increasing complexity and ambiguity in today's reality?
- What is the difference between traditional and next-generation project/program management?
- How do you shift how to see, think, and do differently?
- How do you pick high-leverage experiments to try and learn and evolve?
- What are the principles of leading projects and programs in increasing uncertainty and complexity?
- How do you go beyond resilience and get stronger and gain strength from uncertainty and turbulence?
- What are effective behaviors, tools, practices, habits, and daily routines to deal with the DANCE?
- How do you develop a personal application plan for the application and practice of key learnings from the training?
- How do you learn to DANCE on the edge and uncover new possibilities and opportunities for innovation?
- Is learning how to DANCE the secret to nirvana and fulfillment? (Not guaranteed!)

**Professional development units (PDUs)** are 1-hour blocks of time spent learning, teaching others, or volunteering. By attending this training, you will be able to achieve the following PDUs as learning hours to apply for PMI certification or to maintain your certification status with PMI. [View](#) how your PDUs align with the PMI Talent Triangle®.

	Technical	Leadership	Strategic	Total
<b>CAPM® / PMP® / PgMP®</b>	0	10	4	14.00
<b>PMI-ACP® / Agile*</b>	0	10	4	14.00
<b>PMI-SP®</b>	0	10	4	14.00
<b>PMI-RMP®</b>	0	10	4	14.00
<b>PfMP®</b>	0	10	4	14.00
<b>PMI-PBA®</b>	0	10	4	14.00



*\*Please note that the asterisked row above applies to the PMI® Agile Certification Journey and includes DASM™, DASSM™, DAC™, and DAVSC™ certifications.*